

## Service Manager

**Job Title:** Service Manager

**Full or Part Time:** Full Time

**Employer Name:** Magic City Implement

**Minimum Age:** 18

**Hiring Requirements:** Drug Testing/Screening, Background Checks, Credit Checks, Reference Checks, Motor Vehicle Record Check

**Minimum Education Level:** Bachelors Degree

**Minimum Experience:** 4 years

**Salary Range:** \$50,000 - \$80,000 (Depends on Experience)

**Hours per Week:** Vary

**Benefits:** 401K – Dental – Flex Time – Flexible Benefit Account – Holidays – Life Insurance – Medical – Vacation – Vision – Long & Short Term Disability – Uniforms pd by Employer.

### **Job Description:**

Magic City Implement is a successful, family owned farm equipment dealership which has been in business for 26 years. We are looking for quality people who would like to be a part of the success in this exciting time in the industry, our business and with our people

Efficiently manage (the endeavor to control time, money, and/or people) and direct all aspects of the Service Department operations, department assets, and department personnel in an up-beat manner which ensures maximum “Customer Satisfaction” and “profits” for the dealership. Coordinate activities and cooperate with other departments of the dealership to best serve the overall needs of the Customer. Promote and Sell Magic City Implement, Inc. wholegoods, parts, and service 100% of the time.

### **Special Skills: (Qualifications and Essential Requirements)**

- Business and Management knowledge and skills.
- Four years of education, training, or work experience in related position.
- Ability to Plan, Budget, and Manage a profit center.
- Ability to create and effectively manage policies and procedures.
- Results oriented.
- Technical and general knowledge of farm and utility equipment used in service area.
- A working knowledge of computer windows operating system and software such as Microsoft Office
- Capable of regularly exercising discretionary powers
- Physical mobility and in good health
- Vision correctable to near 20/20
- Use of both legs and arms for moving up, on, under, and into machinery to assist in a technical diagnosis
- Tolerance of fumes, odors, and loud noise

